

Adventures Code of Conduct

Joining an Adventure with Edge Group Scotland Ltd is about getting outdoors, embracing local cultures, living authentic experiences and establishing life-long friendships. Taking our clients on epic adventures isn't possible unless we all show respect for the places we visit and for one another.

We pride ourselves on offering our adventurers the freedom to be independent on all of our trips, but the rules below don't bend:

- Be flexible and understanding of timings and itineraries there's so much of the world to see and we don't want you to miss a single second or hold others up
- Respect local customs and cultural values. If you're not sure about something, just
 ask our expert Outdoor Activity Leaders and Support Workers. Respect other's
 cultural values and points of view. Adventure and travel are all about embracing new
 ideas and learning new perspectives.
- Be responsible for your actions at all times. Be polite, kind and respectful to Outdoor Activity Leaders and Support Workers, Drivers, locals, fellow travellers and anyone else you might encounter at any point during your adventure
- Celebrate diversity: On a group adventure you will be exposed to all the pleasures and maybe some of the frustrations of travelling and taking part in activities as part of a group. Your fellow adventurers can and do come from all over the planet and at Edge Group Scotland Ltd we don't just value diversity, we celebrate it.
- When on an international adventure, be aware that certain words or phrases that might be commonplace here in the UK are offensive to others and adapt your language for the situation you are in.
- Leave no trace. This beautiful planet is for us to respect. Take your rubbish with you, reduce plastic as much as possible by using a refillable water bottle for example and make responsible decisions when in the great outdoors
- Respect the privacy of others, particularly where photos and videos you take that may
 include other members of your group: Your trip manager will set up a Chat Group for
 communication. Make sure you're respectful and avoid posting unacceptable content
 or anything contrary to Edge Group Scotland Ltd policies in your trip chat group.



When on a Edge Group Scotland Ltd adventure

Edge Group Scotland Ltd has a Zero Tolerance Policy to the following and reserves the right to terminate your supported adventure on the grounds of the following behaviour:

- Drugs: Possession and use of recreational drugs and illegal substances at Edge Group Scotland Ltd properties and on our transport is strictly prohibited and will result in the immediate removal from the adventure - no exceptions, ever.
- Alcohol: Excess alcohol consumption that puts travellers and our team at risk is grounds for removal from the adventure. Drink responsibly and look after yourself.
- Abusive behaviour: Under no circumstances will physical violence of any type be tolerated on our supported adventures or within any Edge Group Scotland Ltd facility, including our transport.
- Verbal Abuse: Edge Group Scotland Ltd will not tolerate adventurers that use abusive language or make gestures that could be disrespectful or threatening. Inappropriate conduct that affects those around you, whether a fellow adventurer, Edge Group Scotland Ltd Representative or adventure partner is wholly unacceptable.

Consequences

Any threats to safety, well-being or inappropriate behaviour may lead to the immediate termination of a traveller's adventure. Adventurers removed from a trip for failure to comply with the Edge Group Scotland Ltd Code of Conduct are responsible for repatriation and related costs and have no claims against Edge Group Scotland Ltd.